



227 Industrial Dr.
Harbor Beach, MI 48441
www.dirtyhookerdiesel.com
1-989-479-0444

WARRANTY STATEMENT

DHD Branded Engines:

Dirty Hooker Diesel/DHD warrants its engines free of assembly defects and component flaws for 6yrs past the date of delivery or 120,000 miles, whichever comes first. The extent of this coverage, requirements and limitations are set forth in this document. Failure to meet the requirements outlined will result in termination or limitation of warranty benefits.

The components used in our engines have met specific fitment, performance and functionality standards that we feel offer a perfect blend between quality and value. In the event one of these components does not uphold these standards it may be subject to warranty consideration. Keep in mind, not all components are manufactured by DHD. Components or services obtained from manufacturers other than DHD/All Season are subject to the respective manufacturers warranty policies.

Engine Warranty Requirements

To qualify for the 6yr/120,000 mile warranty, the purchaser must sign and return the warranty worksheets accompanied with a valid proof of purchase within 30 days of purchase. Valid proofs of purchase include invoices from Dirty Hooker Diesel, a repair facility or from a DHD premier engine dealer. Dirty Hooker Diesel reserves the right to void the warranty of engines not registered within 30 days.

To qualify for the 6yr/120,000 mile warranty, the purchaser must document and provide proof of replacement for the following components:

- Engine Oil Cooler
- Engine Oil Pump
- Engine Water Pump
- GM OE Thermostats
- New SAE OE Specified Engine Oil
- New Supporting Filters (Fuel, Oil, Air)

Warranty Requirements Continued on page 2

Warranty Terms Acknowledgement

Print Name: _____ Signature _____ Date _____



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In addition to the items outlined on pg 1, the purchaser must identify and repair the root cause failure. *Example: If your truck melted or cracked a piston, it's typically evident this is an injector failure. It's your duty to provide proof that the injectors have been tested/repared or replaced. Failure to do so will void your warranty. This same cause/correction event must hold true for all engine systems; Turbo, Radiator Cap, Water Pump, Radiator, Oil Cooler, Etc..*

Additional Requirements:

Purchaser must follow all engine break-in instructions. These instructions are provided at the time of purchase and will be shipped with your engine.

Purchaser must be able to provide proof of the following:

- Engine oil and filter changes at a maximum interval of 5,000mi. This applies to both synthetic oils, non-synthetic oils, OEM filters and high performance filters.
- Clean, clear and adequate crankcase ventilation. Vent restrictions or lack of proper ventilation will result in oil consumption or leakage.
- Proof of correct engine coolant level and type. No Green Antifreeze!

Warranty Process Outlined on Page 3

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Engine Warranty Process

Failures or suspected performance concerns must be reported to Dirty Hooker Diesel via phone 1-989-479-0444 BEFORE any corrective work is performed. Please have your order number or proof of purchase accessible. Depending on the concern, pictures or video evidence may be required for claim investigation. This media must be sent to engines@dirtyhookerdiesel.com . In rare cases engines will need to be sent in for further examination prior to warranty consideration.

The corrective process for any repair must be approved by Tony Burkhard, the owner of All Season Service & Sales / Dirty Hooker Diesel. A written and signed estimate will be required before approval. Reimbursements are paid directly to the entity providing service. This entity must have a valid repair license and business license unless otherwise agreed upon.

In the event parts are deemed defective , Dirty Hooker Diesel will provide a like kind replacement or reimbursement for the value of the part at the jobber price DHD pays. Warranty labor will be paid based on published warranty book time at a rate of \$55/hr. DHD Premier Engine Dealers will qualify for \$80/hr labor rate.

A maximum cumulative warranty benefit of \$3,000 is payable over the duration of the warranty period.

Warranty does not mean unconditional replacement. Warranty coverage comes in many forms and may result in compromises being made by both parties. Our #1 goal is to provide the consumer a professional solution in a timely, fiscally responsible manner.

This warranty statement is designed to be a guide. Any and all warranty decisions require personalized attention and may not fall subject to the literature above. Changes to this policy can occur at any time. All warranty decisions are final.

Examples of Coverage Outlined on Page 3.

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Examples of Coverage

- Oil/Coolant Leak at Components Assembled by DHD
- Incorrectly Assembled SubComponent or Component Group (Timing, Lash)
- Block or Machining Flaw Leading to Failure
- New Products Subject to Manufacturer Warranty (Oil Cooler, Water Pump)

Whats NOT Covered

- Driver Abuse of Product or Neglect
- Installation Errors or Damage
- Damaged Induced by Starting Aides (i.e. Ether, Carb Clean)
- Environmental Stress
- Incorrect Application Use
- Used or Customer Provided Parts
- Items with No Proof of Purchase
- Labor, Towing, Rental or Any Other Related Incurred Expenses (Unless Approved)
- Cracked Pistons, Broken Crankshafts, Bent Rods, Cracked Blocks or Cyl. Heads
- Failures as a result of Excessive RPM, Coolant Temperature or Oil Contamination
- Failures as a result of Turbocharger Performance or Injector Failure
- Product Not Meeting Your Expectations vs Budget
- Melting or Tampering of Heat Tabs VOIDS warranty

Note: Many of the exclusions listed above are preventable. Engine failures are often a secondary outcome to a root problem that must be corrected. Warranting an engine and not solving the root cause will not benefit either party.

Limitations of Coverage

- Seals & Gaskets 6 Months Parts & Labor
- Parts Only Coverage Beyond 3yr/60,000 Miles

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WARRANTY STATEMENT

>>>>>>> **Beginning or Worksheet** <<<<<<<<<

Warranty Registration

THE WORKSHEET BELOW MUST BE FILLED OUT AND RETURNED WITH A COPY OF THE ORIGINAL BILL OF SALE WITHIN 30 CALENDAR DAYS OF PURCHASE. FAILURE TO DO SO WILL VOID WARRANTY TERMS.

Please Mark All That Apply:

- I HAVE REVIEWED AND ACCEPT THE WARRANTY TERMS SET FORTH BY DHD.
- I UNDERSTAND I MUST MEET THE WARRANTY REQUIREMENTS OUTLINED ABOVE TO QUALIFY FOR THE 6YR/120,000MI COVERAGE.
- I DO NOT WISH TO PARTICIPATE IN THIS WARRANTY.

BUYERS NAME	DHD INVOICE NUMBER
BUYERS PHONE NUMBER	INSTALL DATE
BUYERS ADDRESS	VEHICLE VIN
INSTALL SHOP	VEHICLE MAKE/MODEL
INSTALL SHOP PHONE	VEHICLE ODOMETER (PICTURE REQUIRED)
INSTALL SHOP ADDRESS	

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Documented Data

Root Cause of Original Engine Failure:

Engine Oil Brand & Weight	Engine Oil Pressure Cold	Ambient Temperature (During E.O.P Testing)
Engine Oil Filter Part Number	Engine Oil Pressure Warm (185°F +)	Ambient Temperature (During E.O.P Testing)

Notes:

>>>>>> End of Worksheet <<<<<<<

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