



**DHD Warranty Registration Forum**

Invoice #: \_\_\_\_\_ Date: \_\_\_\_\_

Purchaser (Dealer) Name: \_\_\_\_\_

Year/Make/Model: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_

Zip: \_\_\_\_\_

Phone#: \_\_\_\_\_

Email: \_\_\_\_\_

Unit Purchased: \_\_\_Allison 5-Speed \_\_\_Allison 6-Speed

Please complete this form and send back to DHD within 2 weeks of delivery of your transmission to activate your warranty (Make Personal Copy)



**DHD Warranty & Registration**

Dirty Hooker Diesel, LLC (DHD) built transmissions are warranted to be free from defects in material and workmanship to the original purchaser. DHD will honor their workmanship throughout the duration of ownership to the original purchaser for as long as they own the transmission. Transmission warranties are not transferrable to other end users who are not the original purchaser. DHD reserves the right to amend transmission warranties at any time.

DHD’s liability under this warranty is limited to repair or replacement, at its option, subject to the provisions set forth herein of any parts, which upon examination by DHD, are found to be defective. DHD reserves the right to determine the course of action in regard to repair and/or replacement of any and all warrantable transmissions.

Any transmission submitted for warranty consideration must be returned to DHD, accompanied with a description of the concern or complaint and any applicable service history records. Additionally, the following warranty registration forum must have been received by DHD within 1 month of your transmission purchase in order for your warranty to be valid.

**What is NOT covered under warranty?**

This warranty shall not apply to any transmission that has been tampered with, improperly installed, damaged as a result of abuse, accident or neglect, improperly repaired or altered by the customer or his technician. Abused transmissions resulting in broken, sheared, or fractured parts (e.g., shafts, hubs, gears, planetaries) not as a result of manufacture defects. This warranty shall not apply to any products damaged due to low fluid conditions or blocked/clogged transmission coolers. DHD will not warranty broken, sheared, or fractured shafts and/or drums; or any damage associated with broken shafts or drums unless it is determined by DHD that the part failure was a result of a manufacture defect. Should DHD determine that damage to customer’s transmission be a result of customer abuse or maintenance neglect, the customer will be responsible for payment of all parts, labor, R&R, and shipping costs prior to receiving their transmission back. Transmission filters and fluid are also not warrantable items.

DHD will not be liable for towing charges, rental car, travel/lodging expenses, or any other claims under the provisions of this warranty.

I acknowledge that I have read said documents in its entirety and assume full responsibility for transmission installation. It is assumed that \_\_\_\_\_ said installer will have proper tools, equipment and diagnostic equipment to perform the proper tasks at hand.

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#### Allison Transmission Break-In Procedure:

- **Prior to Transmission Installation:**

**NOTE: IF YOU ARE REPLACING YOUR TRANSMISSION BECAUSE OF PREVIOUS DAMAGE, CHANCES ARE HIGH THAT DEBRIS IS IN THE INTERNAL OIL COOLER. IF DEBRIS IS FOUND IN THE INTERNAL COOLER, THE RADIATOR MUST BE REPLACED. FLUSHING IT WILL NOT CLEAN IT. ANY EVIDENCE THAT A CLOGGED COOLER WAS USED WILL VOID YOUR WARRANTY.**

- Check transmission oil coolers (both internal & external) for clutch debris and restriction.
  - Flush coolers and be sure to check the lower port on the radiator cooler to ensure no clutch debris is inside the cooler. This is the most likely place for debris to settle.
- **After Transmission is Installed in Vehicle**
    - Make sure there are no visible fluid leaks and check the fluid level to ensure adequate fluid has been installed.
    - Check ECM for previous trouble codes as it is common for the ECM to store old trouble codes and clear codes if necessary.
    - Once the above tasks are accomplished start the vehicle and check again to ensure adequate fluid level of the transmission.
    - Perform a TCM Relearn/Quick-Learn procedure, reset the tap sensors, or reset transmission to un-adapted shift protocol so the transmission TCM can relearn its new shift points. (**Note:** that a fast learn or quick learn can only be used on 5-speed transmissions. A 6-speed requires the taps to be reset it will not function in a fast-learn).
    - You can now perform a road test with the vehicle. Drive the vehicle initially with very light throttle. Allow the transmission to shift up and down through all the gears. The truck will need to learn its new shift points so allow light-to-quarter throttle acceleration during the first 100 shift cycles. A shift cycle is a complete cycle of up-shifting, and down-shifting through the entire gear set. **DO NOT USE EXCESSIVE THROTTLE DURING THIS TEST. DOING SO WILL DAMAGE THE TRANSMISSION AND VOID YOUR WARRANTY.**
      - **Note:** If the ECM is tuned with EFI-Live or a DSP5 setup, the truck will need to learn all (5) tunes in the same manner. After the first 100 shifts of light driving, your transmission will be properly broke in and ready for use.
    - Start the vehicle and check the fluid level again to ensure adequate fluid has been installed.
      - **Note:** ALWAYS CHECK FLUID LEVEL WITH TRANSMISSION AT OPERATING TEMPERATURE IN PARK ON A LEVEL SURFACE. When checking transmission fluid level, the fluid should be on the “low side” of the HOT mark on the indicator. If the fluid is “At or Above” the HOT level indicator it can cause your transmission to run 30-to-40 degrees warmer than normal. To adjust, simply drain enough fluid out of the pan to get the fluid at the appropriate height on the indicator.

**Transmission Core Shipping**

- In order to receive a full refund on your core transmission, all core transmissions are required to be returned to Dirty Hooker Diesel within 2 weeks upon delivery of unit.
- After the core is received it will be inspected. If it is found to be a reusable unit your full core will be refunded, if there is a problem with the trans such as a scorn oil pump, twisted planetary, broken shafts, cracked housing, etc., the cost amount of replacing the part or parts will be removed from the core deposit and the remainder will be refunded at that time. Burnt clutches are not a problem in core transmissions as they will be replaced.
- If you don't have access to scheduling pallet freight, we can help assist with transmission pickup & delivery. For all core shipment information and questions please call 989-479-0444.

- **Dirty Hooker Diesel (DHD)**  
**227 Industrial Drive**  
**Harbor Beach, MI 48441**  
**989-479-0444 Main**  
**989-479-9844 Fax**  
**sales@dirtyhookerdiesel.com**

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Please complete this form and send back to DHD within 2 weeks of delivery of your transmission to activate your warranty (Make Personal Copy)

**Acknowledgement of Warranty Paperwork**

Invoice #: \_\_\_\_\_ Date: \_\_\_\_\_

I acknowledge that I have read the above documentation and agree to the terms of the warranty and installation process. Please complete the form and send back a signed copy of the "Acknowledgement of Warranty" & "Warranty Registration" to DHD. Note, we recommend that you keep a copy for you own personal reference.

Purchaser (Dealer) Name: \_\_\_\_\_

Signature: \_\_\_\_\_