



227 Industrial Dr.
Harbor Beach, MI 48441
www.dirtyhookerdiesel.com
1-888-479-0444

WARRANTY STATEMENT

Engines:

Dirty Hooker Diesel/DHD warrants its engines free of assembly defects for 90 days past the date of delivery. Most industry professionals agree that a correctly assembled engine that lasts 90 days will likely continue to do so for an extended period.

The components used in our engines have met specific fitment, performance and functionality standards that we feel offer a perfect blend between quality and value. In the event one of these components does not uphold these standards it may be subject to warranty consideration. Keep in mind, not all components are manufactured by DHD. Components or services obtained from manufacturers other than DHD/All Season are subject to the respective manufacturers warranty policies.

Examples of Coverage

- Oil/Coolant Leak at Components Assembled by DHD
- Incorrectly Assembled SubComponent or Component Group (Timing, Lash)
- New Products Subject to Manufacturer Warranty (Oil Cooler, Water Pump)

Whats NOT Covered

- Driver Abuse of Product or Neglect
- Installation Errors or Damage
- Environmental Stress
- Incorrect Application Use
- Used or Customer Provided Parts
- Items with No Proof of Purchase
- Labor, Towing, Rental or Any Other Related Incurred Expenses (Unless Approved)
- Cracked Pistons, Broken Crankshafts, Bent Rods, Cracked Blocks or Cyl. Heads
- Failures as a result of Excessive RPM, Coolant Temperature or Oil Contamination
- Product Not Meeting Your Expectations vs Budget

Note: Many of the exclusions listed above are preventable. Engine failures are often a secondary outcome to a root problem that must be corrected. Warranting an engine and not solving the root cause will not benefit either party.

See Page 2 for Engine Warranty Process

Warranty Terms Acknowledgement

Print Name: _____ Signature _____ Date _____



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Engine Warranty Process

Failures or suspected performance concerns must be reported to Dirty Hooker Diesel via phone 1-989-479-0444 BEFORE any corrective work is performed. Please have your order number or proof of purchase accessible. Depending on the concern, pictures or video evidence may be required for claim investigation. This media must be sent to evan@dirtyhookerdiesel.com. In rare cases engines will need to be sent in for further examination prior to warranty consideration.

The corrective process for any repair must be approved by Tony Burkhard, the owner of All Season Service & Sales / Dirty Hooker Diesel. A written and signed estimate will be required before approval. Reimbursements are paid directly to the entity providing service. This entity must have a valid repair license and business license unless otherwise agreed upon.

In the event parts are deemed defective, Dirty Hooker Diesel will provide a like kind replacement or reimbursement for the value of the part at the jobber price DHD pays. Warranty labor will be paid based on published warranty book time at a rate of \$75/hr.

Warranty does not mean unconditional replacement. Warranty coverage comes in many forms and may result in compromises being made by both parties. Our #1 goal is to provide the consumer a professional solution in a timely, fiscally responsible manner.

This warranty statement is designed to be a guide. Any and all warranty decisions require personalized attention and may not fall subject to the literature above. Changes to this policy can occur at any time. All warranty decisions are final.

Warranty Terms Acknowledgement

Print Name: _____ Signature _____ Date _____